

What it costs

Flex+ web'n'walk Plus for the T-Mobile G1.

For all new customers and customers who migrate price plan after 30th October 2008

	Flex 30 + web 'n' walk Plus		Flex 35 + web 'n' walk Plus		Flex 40 + web 'n' walk Plus		Flex 50 + web 'n' walk Plus		Flex 75 + web 'n' walk Plus	
	Inc VAT	Exc VAT	Inc VAT	Exc VAT	Inc VAT	Exc VAT	Inc VAT	Exc VAT	Inc VAT	Exc VAT
Total monthly charge for contract length ¹ 18 months	£35	£29.79	£40	£34.04	£45	£38.30	£55	£46.80	£80	£68.08
Inclusive allowance										
Inclusive monthly allowance to spend on calls and texts to UK mobile networks and numbers starting with 01, 02 and 03 (not including Jersey, Guernsey and the Isle of Man) from the UK at any time and picture messages to customers of UK mobile networks.	£140		£200		£250		£350		£650	
Maximum number of users	1		1		1		1		1	
Inclusive web'n'walk plus (each month) to browse the mobile internet	Unlimited ¹		Unlimited ¹		Unlimited ¹		Unlimited ¹		Unlimited ¹	
Rollover	No		No		No		No		No	
Call charges (per minute) for voice, fax and data calls										
Calls to other T-Mobile UK customers	20p	17p	20p	17p	20p	17p	20p	17p	20p	17p
Calls to customers of any UK mobile operator and numbers starting with 01, 02, 03 (excluding Jersey, Guernsey and the Isle of Man) from the UK at any time.	20p	17p	20p	17p	20p	17p	20p	17p	20p	17p
Checking voicemail in the UK	12p	10.2p	12p	10.2p	12p	10.2p	12p	10.2p	12p	10.2p
Text message charges (per message)										
To customers of any UK mobile operator ^{2,3}	10p	8.5p	10p	8.5p	10p	8.5p	10p	8.5p	10p	8.5p
To non-UK mobile operators' customers ^{2,3}	20p	17p	20p	17p	20p	17p	20p	17p	20p	17p
All numbers prefixed by (inc VAT)										
0870, 0871, 0844, 0845 ^{4,5,6,7}										20p per minute
0800/0500 ⁴	Call charges from						Free	to 10p		
0808 ⁴	Call charges from						Free	to 10p		
All other 08 ^{4,7}	Call charges from						Free	to £2.50		

Prices correct as at 30th October 2008.

The legal stuff you need to know:

- You'll need to promise to stay with T-Mobile for 18 months and pass a standard credit check. Inclusive minutes and texts are from the UK to all UK mobiles and numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man) at any time. Picture messages are for messages to any UK mobile. 08 numbers aren't included in allowances and cost up to £2.50/min. See t-mobile.co.uk/08-09. Join T-Mobile on any Flex+ plan with a T-Mobile G1 and add web'n'walk Plus. The price you pay for your plan includes £5 extra each month for web'n'walk Plus and you'll need to promise to pay that extra £5 each month for the length of your Flex+ plan. If you cancel your plan and your web'n'walk Plus during your 18 months you'll have to pay a cancellation charge equal to the total monthly charges for the remainder of that time. If you just cancel your web'n'walk Plus during that time you'll have to pay a cancellation charge equal to the total monthly charges for the remainder of those 18 months. At the end of your 18 months, unless you renew or upgrade, you'll automatically go on to a monthly rolling contract for your plan including web'n'walk Plus. As your T-Mobile G1 is always connected to the internet, if you remove your web'n'walk Plus Booster from your account you'll automatically be charged up to £1 every day. That £1 a day rate has its own fair use policy and other legal stuff, which you can see here: t-mobile.co.uk/services/mobile-internet/on-your-phone. You'll need internet coverage, check it at t-mobile.co.uk/streetcheck. Remember that you can only use your web'n'walk Plus Booster in the UK and you can't use your phone as a modem or use web'n'walk Plus for peer to peer file sharing, or making internet phone calls. Remember that if you want to use Android Market, you will have to accept separate legal stuff to do so. Also remember that T-Mobile isn't responsible for the content of the Android Market or for anything that you view or download there. *Web'n'walk Plus comes with a fair use policy of 3GB a month. We'll monitor how much you send and receive each calendar month so that we can protect our network for all our web'n'walk customers. If you use more than your fair use policy amount, we won't charge you any more, but we may restrict how you can use your plan, depending on how often you go over your amount and by how much.
- Applies to messages sent from your mobile phone or via the T-Mobile website; www.t-mobile.co.uk
- You will be charged for messages sent to non GSM networks.
- All numbers prefixed by 08 or 09 are not included in your allowance.
- All chargeable calls will be subject to a 1 minute minimum charge unless otherwise stated.
- Certain numbers starting with these prefixes are charged at more than this. Please go to www.t-mobile.co.uk/08-09PM for specific and detailed up-to-date information about these charges.
- Please go to www.t-mobile.co.uk/08-09 for further information about charges for specific numbers starting with 08 and 09.



Points to note.

- Your **inclusive allowance** (shown on your bill as 'allowance') is the amount that you have to spend on selected T-Mobile services each month. You can use your allowance for voice calls (excluding calls to the T-Mobile WAP service and calls made whilst abroad), text and picture messages to the customers of other UK mobile networks. Numbers prefixed with 08, and calls and texts to the Isle of Man, Jersey and Guernsey are not included in your allowance.
- If your **inclusive allowance runs out during a call**, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the T-Mobile account enquiry service (dial 150). The estimate includes the inclusive allowance you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer**. Your first month's charge and inclusive allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- Per second charging and a one minute minimum call charge apply to all types of chargeable calls (unless otherwise stated). This means that if a call lasts for less than one minute, you will be charged as if you had made that call for one minute. So, if a call lasts for more than one minute, you will be charged for the number of seconds that your call lasts. This applies to both how we measure your usage of inclusive minutes and to charges for calls once your inclusive allowance is used up. Remember that all of this is subject to rounding to the nearest tenth of a penny, as described below.
- Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However for pay monthly customers, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- **A call ends when:**
 - a) you end the call on your device; or
 - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
 - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive allowance you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



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