

Instant Email with BlackBerry™ plan.

	Inc VAT	Exc VAT
Monthly line rental	£17.00	£14.47
Instant Email		Flat rate applies ³
WAP GPRS allowance		3 MB ⁴
Call charges (per minute) for voice, fax and data calls		
Local and national calls	10p	8.5p
Calls to other T-Mobile UK customers	10p	8.5p
Calls to other UK mobile operators' customers	25p	21.3p
Voicemail message retrieval		Free
Text message charges (per message)		
To other T-Mobile UK customers ^{1,2}	10p	8.5p
To other UK mobile operators' customers ^{1,2}	10p	8.5p
To non-UK mobile operators' customers ^{1,2}	20p	17p
All numbers prefixed by (inc VAT)		
		Call charges range from to
0800/0500		Free 10p
0808		Free 10p
All other 08 ⁵		Free £2.50

1 Applies to messages sent from your mobile phone or via the T-Mobile website; www.t-mobile.co.uk

2 You will be charged for messages sent to non GSM networks.

3 Fair use policy of 50MB. See 'Points to note' for details.

4 First 3MB of WAP GPRS is inclusive, thereafter a run-rate of £1.00 per MB (Exc VAT).

5 Please call customer services on 150 for further information about charges for specific numbers starting with 08.

Points to note.

- **Fair Use Policy:** Use of Instant Email is subject to a fair use policy of 50MB of data per month. If a customer exceeds 50MB in a given month, we may request the customer reduce their usage of the service.
If usage of the Instant Email service continues to exceed 50MB per month, T-Mobile may move the user to another Instant Email plan, and they may lose the right to move back to the original Instant Email plan.
Access to and use of any other web based Email service or Web browsing via GPRS is not covered by this fair use policy. We reserve the right to vary this policy, but will notify you if we do. Numbers prefixed with 08 are not included in your allowance.
- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer.**
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However for pay monthly customers, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- **A call ends when:**
 - a) you end the call on your device; or
 - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
 - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure.
- **Free voicemail retrieval** applies to the retrieval of messages when using the T-Mobile service in the UK.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



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P A P E R



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