

U-Fix 35.

		Inc VAT	Exc VAT
Monthly line rental for contract length	12 months	£35	£29.79
Inclusive minutes (each month) Calls to other T-Mobile UK customers		Inclusive calls ¹ (Subject to Fair Use Policy – see 'Points to Note')	
Inclusive text messages (each month) to any T-Mobile UK customers		Inclusive texts ² (Subject to Fair Use Policy – see 'Points to Note')	
Rollover		No	
Call charges (per minute) for voice, fax and data calls			
Local and national calls		25p	21.27p
Calls to other T-Mobile UK customers		Free	Free
Calls to other UK mobile operators' customers		25p	21.27p
Voicemail message retrieval		12p	10.21p
Text message charges (per message)			
To other T-Mobile UK customers ^{3,4}		Free	Free
To other UK mobile operators' customers ^{3,4}		12p	10.21p
To non-UK mobile operators' customers ^{3,4}		20p	17p
Picture Messaging		20p	17p

All numbers prefixed by (inc VAT)	Call charges range from	to
0800/0500	Free	10p
0808	Free	10p
All other 08 ⁵	Free	£2.50

Prices correct as at 1st November 2007.

- 1 Applies to voice calls only (subject to Fair Use Policy – see 'Points to Note')
- 2 Applies to text only (subject to Fair Use Policy – see 'Points to Note')
- 3 Applies to messages sent from your mobile phone or via the 'My T-Mobile' website; www.t-mobile.co.uk
- 4 You will be charged for messages sent to non GSM networks.
- 5 Please call customer services on 150 for further information about charges for specific numbers starting with 08.

Points to note.

- You'll need to promise to stay with us for 12 months. If you make a call or send a text which isn't included in your plan, you will need to top up first like a pay as you go customer. When you spend that top up we will treat you like a pay as you go customer but your U-Fix price plan charges will apply. Some services will be added to your bill rather than taken from your top-up. We will tell you if that is going to happen.
- Call Me Back is only available to new and existing U-Fix customers. You can use call me back up to 5 times a calendar month when you are in the UK to send a free SMS to a customer of a UK mobile network or to a local or national number starting with 01, 02 or 03. This doesn't cover Jersey, Guernsey and the Isle of Man.
- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer.** Your first month's charge and inclusive minutes allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However for pay monthly customers, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- **A call ends when:**
 - a) you end the call on your device; or
 - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
 - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a 1 minute minimum charge unless otherwise stated.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.
- For U-Fix customers all calls made whilst roaming will be billed per second after the first minute.
- For U-Fix customers all GPRS session charges will be rounded to the nearest half kb.
- For U-Fix customers any business registered customers on these price plans will not be eligible for any business discounts.
- Certain charges will appear on your bill rather than being deducted from your top up credit. These services are; text allowances, MMS bundles, Caller Tunes subscription charge, £3 charge for processing payments where you do not pay by direct debit and T-Mobile Browsing Bundles.
- The U-Fix £35 plan includes unlimited calls and texts from the UK to other T-Mobile customers in the UK. *A fair use policy applies. If, in the reasonable opinion of T-Mobile, your use of U-Fix £35 calls or texts is excessive, we may ask you to reduce your usage. If you then fail to reduce your usage, we reserve the right to ask you to move to another more appropriate price plan and/or to remove the service from you, and to prevent your future use of the service.

