

# Windows Mobile E-mail (without device).

	Inc VAT	Exc VAT
Monthly line rental	£15	£12.77
Inclusive data allowance (each month) for email or internet browsing	100 MB	
Maximum number of users	1	
Rollover	None	
Contract length	one month rolling	
<b>Call charges (per minute) for voice, fax and data calls</b>		
To other T-Mobile UK customers	20p	17p
Local and national calls	20p	17p
Calls to other mobile operators' customers	20p	17p
Data usage per MB	100p	85p
Voicemail	Free	Free
<b>Text message charges (per message)</b>		
To other T-Mobile UK customers	10p	8.5p
To other mobile operators' customers	10p	8.5p
To non-UK mobile operators' customers	20p	17p
<b>All numbers prefixed by (inc VAT)</b>	<b>Call charges range from</b>	<b>to</b>
0800/0500	Free	10p
0808	Free	10p
All other 08 <sup>1</sup>	Free	£2.50

1 Please call customer services on 150 for further information about charges for specific numbers starting with 08.

# Points to note.

- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer.** Your first month's charge and inclusive allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive data allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However for pay monthly customers, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- **A call ends when:**
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a minimum charge per call of 5p unless otherwise stated.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive allowance you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on [www.t-mobile.co.uk/whatitcosts](http://www.t-mobile.co.uk/whatitcosts) or our 'Non standard charges' leaflet.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.

## Terms and Conditions

Windows Mobile Email £15 a month

One month rolling contract. If you decide to upgrade or cancel your contract you'll need to give 30 days notice to us by phone. We'll issue you a final bill at the end of the 30 days to cover the notice period and any services used. Available to new and existing T-Mobile customers. You'll need to set up payment by direct debit. If you're already a T-Mobile pay monthly customer, you'll need to be outside your minimum contract term. If you're not already a T-Mobile pay monthly customer, we'll need to run some standard credit checks. You'll need a Windows Mobile compatible phone. If this is from another network provider your phone may need unlocking. Your previous network provider may charge you to do this.

You can push (or pull) Windows Mobile Email to your phone if you have Microsoft Exchange Server 2003 plus service pack 2 or later version. If you have an earlier version, or want to access an internet email account, you can pull Windows Mobile Email to your phone. Windows Mobile Email comes with an allowance of 100MB of data (sent or received) per month. If you go over that allowance, it will cost £1 per MB of data either sent or received.



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Part number to go here  
Information correct as at  
1st October 2007.