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Get more...

together

Using group call



With T-Mobile's group call, you can talk to up to 10 people at the same time. It doesn't matter if they're on another UK mobile network, a fixed line or even if they're abroad.

Using group call is easy as there's no registration required and you can call in at any time. You can even switch between individual calls and group calls whenever you want.



Arranging a group call

- 1 Before the call agree the following with your group:
 - The start time of your group call
 - Who is going to be the **group call organiser** (as their mobile number will become the **group identity number**)
 - For additional security the PIN number (optional)
- 2 At the agreed time, each group member dials 07953 953 953, the **group call access number**
- 3 When prompted, enter the group identity number (i.e. the full mobile number of the organiser).
- 4 Type the agreed PIN number, or just press # if one hasn't been pre-arranged.

Music will be played to the first caller into a group call. Whenever anyone else joins, the number of callers will be announced and you will be able to talk to each other simultaneously. Others can enter and leave the group call at any time, up to a maximum of 10 people.

What you'll be charged

Each member of the group only pays for their call to the group call service. This call is charged as a standard call to another T-Mobile UK customer.

If you are a T-Mobile UK customer, group calls will not be included in any price plan allowance you may have.

For more information on group call, visit www.t-mobile.co.uk/groupcall or call customer services on 150 free from your mobile or 0845 412 5000 (operator rates apply) and ask for our booklets of charges.

Group call Terms & Conditions

When accessing group call, the group call organiser must be calling from within the UK, and must dial into the service using a UK telephone number. Other group call participants may be customers of any mobile or fixed line network, and need not be within the UK to participate in the group call session.

A maximum of 10 persons can participate in the same group call.

Calls to the group call service will be charged as for a call to a T-Mobile (UK) customer's mobile.

Calls to group call will not be included in any free minute allowance that you may have.

Each group call participant will pay for their respective call into the group call service.

Charging will begin from connection to the group call service, irrespective of whether any other group call participant is present or whether there is capacity at that time for a new group call session to commence.

To access group call, persons must use a tone-dialling phone.



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Information correct as of March 2002.